



May 23, 2016

Mr. Ed Avizur, President
BrilliantTech Solutions, Inc.

Dear Ed,

North Shore Window and Door started in the window and door business in 1995. Originally a small business on the North Shore of Long Island, our company has grown into a 30-plus employee, mid-size company servicing the Northeastern United States. This growth has been gradual, spanning the course of many years, and has allowed us to build an extensive knowledge of the window and door industry involving both small and large scale projects. Our many years of experience, combined with a professionally trained staff enables us to give our customers custom solutions with a personal touch.

Most of our professional consultants have a minimum of 20 years of experience in the custom window and door industry, and strive to meet the needs of their clientele by understanding their projects from start to finish. This hands-on approach in the design phase ensures that clients receive the finest expertise to meet the needs of every project. I was pleased to learn that BrilliantTech Solutions, Inc. has a similar approach when working with clients.

I would like to thank you for the excellent services that your team provided our company with during the implementation of the state-of-the-art QuickBooks Enterprise system, with the following applications: Sales Estimates & Orders, Cash Application, Inventory Management, Purchasing, AR, AP, Bank Reconciliation & GL. The conversion from our previous system to QuickBooks Enterprise was seamless and we are extremely happy with the new system.

Your very knowledgeable, dedicated and professional team provided us with excellent implementation, data conversion and customer support services. They held our hands at each step of the project, through Go-live and thereafter. They demonstrated patience and understanding of our business rules and requirements, returned our support calls in a timely manner, and assisted us in making a smooth transition to our new QuickBooks Enterprise system.

I would recommend BrilliantTech Solutions, Inc. to any company who plans to implement QuickBooks Enterprise and I look forward to working with your team in the future.

Sincerely,

A handwritten signature in black ink, appearing to read "Laura Jean Goldstein".

Laura Jean Goldstein

Controller